GOVERNMENT OF NAGALAND MOUNT TIYI COLLEGE, WOKHA NAGALAND, 797111

STUDENTS SATISFACTION SURVEY 2018-19

Students Satisfaction Survey was conducted by the institution for the period 2018-19 and the following feedback was received.

Feedback received	Problems addressed
Satisfied with the syllabus of each course	
 Not so satisfied with the library. The grievances of the students regarding library are- that library materials were inadequate; more relevant text books are to be made available in the library and; more reference books needed. 	As far as possible, the institution has addressed this issue with the purchase of some text books and reference books. The library has also made e-books available to the students.
 Internal assessments are not done in a fair manner. 	 Regarding this issue, most of the students were defaulters- failing to submit assignments in time; failing to sit for at least two tests in the appropriated time.
 They observe that teachers are fairly punctual. 	
 Students are satisfied with the completion of the course in time. 	
 Sometimes Feedback to assignment to be given 	 Teachers have undertaken to give feedback to assignments.
 Feedback on class test performance is given regularly after every class. Performance of students is also discussed. 	
 Some teachers use ICT facilities for teaching and learning occasionally. 	 One of the main defect with irregular use of ICT facilities is due to electricity problem.
 Mentoring help in development of self confidence and motivation 	
 Transport facility is weak as we have only one bus. 	There are two buses but at present one bus is under major repair.
 Canteen needs improvement. 	 Arrangement is being made to let the canteen to a more innovative group.
 Management of campus is perfect. The college campus is beautiful and has an eco-friendly atmosphere. 	

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Feedback received	Problems addressed
More extra-curricular activities needed.	 Due to time management the college has not been able to conduct more extra-curricular activities for the students.
Need exposure trips for students.	
 Sometimes information to students is not given in time. 	 In this case, it is only when there is an emergency.
Grievances are normally addressed but slow in nature.	

14/05/2019